



Your match support guide...

You are responsible for contacting your Match Support Specialist by the _____ of every month.

WHEN LEAVING A MESSAGE, ADDRESS AS MANY OF THE FOLLOWING QUESTIONS AS POSSIBLE:

Our match support team is here to help you have a successful match.

If you are not able to reach your Match Support Specialist, you can leave a voicemail or email any time of the day or night!

608-782-2227

Jill Bartels
jbartels@7riversbbbs.org

Amber Brantner
abrantner@7riversbbbs.org

For Parents:

- How often has your child met with his/her Big over the past weeks?
- What activities have they done?
- What concerns do you have, if any, about your child's safety while with the Big?
- What changes have you noticed in your child's behavior during the past weeks/months?
- How do you feel the match relationship has changed, grown, etc, over the past months?
- How well do you feel that you (parent) and the Big communicate? Comment on how match activities are arranged.
- Describe any concerns or questions you have about the match.

For Littles:

MAKE SURE TO SPEAK SLOWLY AND CLEARLY. TELL US:

- YOUR FIRST AND LAST NAME
- YOUR BIG'S NAME
- What have you and your Big been doing together?
- When do you see your Big?
- What do you like about your Big?
- Is there anything you wish was different about your Big?
- Is there anything else you would like to tell us about the match?

A note to parents:

We need to have contact with both you and your child on an alternating schedule. During the months that we need to talk with your child, we ask that you help him or her make the phone call to us— and leave a voicemail if we are not available.

We know that it can be scary for our Littles to leave a voicemail, so we ask that you help as needed by:

- giving your child the phone
- reading each of the questions on the left
- and having your child respond on our voicemail.

Please let us know if you have any questions!